

Voucher Terms and Conditions

LOUNGERS PLC

T&C's

- LOUNGE VOUCHERS, E-VOUCHERS AND GIFT CARDS PROVIDED BY TOGGLE:
- E-Voucher and Gift Cards (provided by Toggle) are valid in any Lounge across England and Wales.
- E-Voucher and Gift Cards (provided by Toggle) must be presented on arrival or at the point of payment.
- E-Voucher and Gift Cards (provided by Toggle) expire 12 months after the date of purchase. To check this date, please visit vouchers.thelounges.co.uk/register
- E-Vouchers and Gift Cards issued as a gesture will expire 90 days after their date of issue.
- E-Voucher and Gift Cards will be registered or scanned at the point of redemption to ensure they are valid.
- E-Vouchers are only valid until (and including) the expiry date displayed on the voucher.
- The expiry date and remaining balance of physical Gift Cards can be checked by visiting <https://vouchers.thelounges.co.uk/balance> .
- All Vouchers cannot be exchanged for cash.
- E-Voucher and Gift Cards (provided by Toggle) and 'Old' paper style Lounge vouchers which are altered, defaced or cancelled will not be accepted.
- All vouchers and Gift Cards will be registered or scanned at the point of redemption to ensure they are valid.
- Duplicate vouchers will not be accepted.
- If you are using a voucher please let a member of the team know before you order. Vouchers cannot be redeemed on the App.
- If your bill exceeds the value of the E-Voucher and Gift Cards (provided by Toggle) they may be supplemented by cash, credit or debit card.
- 'Old' paper style Lounge vouchers will expire 3 years from the date they are purchased. For more information on your expiry date please email info@loungers.co
- 'Old' paper style Lounge vouchers have to be used in full and no change or credit will be given.
- Gift cards ordered via the website are fulfilled by Toggle and are sent Monday to Friday (not including BH). For 24 hours Royal Mail postage these will only be delivered Monday-Saturday and must be ordered by 11am the day before for next day delivery service.